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Creek Plastics LLC Reel Return Policy:

Unlike other suppliers, Creek Plastics LLC does not charge a deposit on reels. Instead, we will simply pay \$50.00 for each reel returned to Creek Plastics LLC in good condition.

Reel Shipment: Reels may be returned broken down into flanges and staves or fully assembled. Only steel tubular spoked reels supplied by Creek Plastics LLC or of similar type meeting the reel design and quality requirements outlined will be accepted. All broken down reel flanges and staves must be banded for forklift off loading and safe transport.

Freight: Reels may either be shipped back to Creek Plastics LLC by the customer or arranged for pick-up by Creek Plastics LLC. Reels may be shipped with customer choosing a carrier and paying all freight charges for reels. Class 55 is recommended, when returning reels. Reels must be shipped "Prepaid". It is Creek Plastics LLC policy to unload in an efficient manner however Creek Plastics LLC will not be responsible for any detention costs incurred by carriers. 24 hour advance notice to Creek Plastics LLC before the truck arrives is recommended. Reel pick-up can be arranged by contacting Creek Plastics LLC at **517-423-1178**.

Pick-up Reels: Reels will be picked up by carriers chosen by Creek Plastics LLC as agreed between customer and Creek Plastics LLC, in which case, freight charges will be deducted from payment. Reels are requested to be broken down with all components on sizes 102" and smaller, but will be picked up assembled or unassembled.

Reel Quality and Design Requirements: Reel designs include steel, tubular spoked reels using 14 gauge (.075" norm.) steel, a means of disassembly including clevis pins or bolts, and a minimum 2-3/4" spindle opening. All reels must be no less than 60" in diameter, no more than 120" in diameter, and no more than 48" wide. Reels must be undamaged, in full working condition, and include all flanges and staves. This includes, but is not limited to warping, flattening, or any structural damage to the reel or its components. Reel acceptability will be determined upon receipt using the above inspection criteria.

Payment: Payment in the amount of \$50 for each reel meeting the above requirements will be issued upon receipt and inspection. If the reel does not meet the quality requirements, payment will not be issued for the damaged reel.